

## **0404761 Quality Assurance and Control**

This course is designed to develop the skills in quality assurance and control and give the best practices required to implement different types of quality programs within organization. Topics covered are: Review of statistical and probability analysis, Principles of Quality Assurance and Control, Techniques for Quality Assurance and Control (Process improvement, Operation Management, Cause and Effect, Pareto Chart, Control Charts, Creative thinking), Total Quality Management.